

**From:** Director-DWP, Program (DEP)  
**Sent:** Tuesday, April 14, 2015 4:51 PM  
**Subject:** Drinking Water Program Updates

Reminder: All public water systems in Massachusetts [can](#) now print their own **Certificates of Registration**. Please follow the instructions at the following link: <http://www.mass.gov/eea/agencies/massdep/water/drinking/certificate-of-registration.html>. The certificates are uploaded every January and are posted all year until the next January when new ones will be posted. Please print copies for your file if you want to have a record of these certificates, as only current ones are displayed online.

**Consumer Confidence Reports (CCRS)** are starting to be delivered now by many community systems. (Deadline date of July 1) Remember you can e-deliver them. Go to: <http://www.mass.gov/eea/docs/dep/water/approvals/year-thru-alpha/e-thru-l/eccrltr.pdf> to review how US EPA interprets e-delivery as direct delivery. Remember that when e-delivering them to MassDEP at [program.director-dwp@state.ma.us](mailto:program.director-dwp@state.ma.us), have all documents in one PDF file with the Certification Form being first. It also helps very much to label the file and the email as "(PWS ID) (PWS NAME) 2014 CCR".

Also, all TNC CCRs can be found on line at: <http://www.mass.gov/eea/agencies/massdep/water/drinking/tnc-consumer-confidence-report-query.html>. The reports are uploaded every year and are posted all year until replaced by new ones. Please print copies, sign them, and post them in conspicuous places for consumers to read. Remember to keep a minimum of three years of these CCRs in your file as consumers may request them.

### **Training Calendar**

Based on your requests, MassDEP now has an improved way to promote trainings (on-site and webinars) for drinking water operators through the Google Training Calendar. Please go to: <http://www.mass.gov/eea/agencies/massdep/water/drinking/drinking-water-training-class-schedules.html> to view the two calendars. There is calendar that lists free, no cost trainings and another one that lists the for-a-fee based trainings.

You can simply view the calendars at your leisure or you can use the Google Calendar service as a real-time feed web service or you can sync it with your personal calendars. How-to-Instructions are included at the above mentioned web page.